

# **MOMENTUM 2024 Pre-Conference Agenda: EMA®**

Join your ModMed® training consultants, medical directors, and business consultants for an immersive **EMA Advanced User Workshop** designed for **clinical users** seeking to enhance their skills in workflow optimization and best practices. This hands-on training will delve into the newest features ModMed has to offer, strategies to streamline processes, and tips to ensure you're leveraging the platform for maximum efficiency. Don't miss this opportunity to take your knowledge to the next level!

## **Pre-Conference Training Workshops**

## **Optimizing the Patient Intake from a Clinical Perspective**

Discover how new clinical features and tools can revolutionize the patient experience and streamline the clinical intake process. Explore the potential of ModMed's Patient Collaboration tools from Klara<sup>®</sup> like appointment reminders and two-way messaging, alongside the dynamic capabilities of APPatient™ and ModMed Kiosk, CareQuality, and Officeflow. Equip your staff with the expertise to elevate the initial phase of the patient journey, fostering lasting impressions and uncomplicated interactions.

#### **Category: Advanced Product Utilization**

# Clinical Note Efficiencies & Protocol Builder: Tips and Tricks to Maximize the Clinical Encounter

Explore the latest advancements introduced in 2024 for clinical users. Learn how features like the timeline, single screen and new/updated plans have enhanced documentation processes. Engage in interactive working sessions to collaboratively develop and exchange optimal protocols, leveraging insights from ModMed and your peers.

## **Category: Advanced Product Utilization**

## Beyond the Patient Journey: Communications, Results & Unlocking Clinical Analytics

In this session, let's go beyond the patient visit to ensure a cohesive patient journey. Discuss the latest updates in communication methods, results management, and how to leverage clinical analytics for an elevated post-visit experience and a seamless continuum of care.

## **Category: Advanced Product Utilization**

## **Optimizing Workflows with ModMed: Insights from Our Clinical Experts**

Participate in a dynamic panel discussion led by our seasoned training consultants and esteemed medical directors. Throughout this panel discussion, they'll share their firsthand experiences and perspectives on how EMA has helped to optimize their own workflows and streamlined operations for our ModMed customers.

#### **Category: Panel Discussion**

#### **Leveraging ModMed Services**

Discover how to fully leverage ModMed's tools and offerings to optimize your practice's performance. During this session, we'll discuss the array of resources available, including ModMed U, ModMed Communities, additional advanced user training, and workflow analysis. As you wrap up your pre-conference workshop training, you'll be equipped to keep the MOMENTUM of learning going!

## **Category: Operational Optimization**